



Just the Fax

A fax bulletin from Molina Healthcare • 12/30/2021

Potential Delay in Member ID Card Distribution

Dear Provider,

There may be a delay in when Molina Healthcare of Utah members receive their ID cards. The estimated number of members impacted by the delay is low. However, to ensure members have what they need to obtain care, Molina sent each potentially impacted member a letter which includes their Member ID to use in place of the ID card when seeking services until the permanent ID card arrives.

Members also have access to view or print an ID card at MyMolina.com or on the My Molina mobile app.

Providers can view member ID cards through the Availity Essentials portal, accessible for free at: <https://www.availity.com/molinahealthcare>

In addition to verifying the member ID card, providers are asked to verify eligibility prior to each service/visit. Member eligibility verification can be completed via:

- **Provider Portal:** available 24/7 at <https://provider.molinahealthcare.com/Provider/Login>

Thank you for your ongoing partnership and care for our members.

Sincerely,

A handwritten signature in black ink, appearing to read "Tim Lougee".

Tim Lougee
Vice President, Provider Network
Molina Healthcare of Utah and Idaho

Thank you for serving Molina members.